All at Lerwick Port Authority welcome you and hope that we can make your stay at Lerwick as enjoyable as possible. At 60 degrees north, located at the crossroads of the North Sea and Atlantic, Lerwick is Britain’s ‘Top’ Port – the most northerly commercial harbour in the country – attracting over 500 yachts annually, including repeat visits and international events.

As the main seaway to Shetland, Lerwick Harbour is “the place to meet-and-compete” for yacht crews in the northern North Sea.

A modern visitor berthing system at the heart of the Town Centre provides a sheltered stay with local eateries and shops only a stride across the street.

This guide has been designed to provide you with some general information about the facilities available at Lerwick and to help you find your way about town. The convenience of the Port’s facilities and the many attractions of the islands, complemented by its location at a crossroads in northern waters makes Lerwick a natural port-of-call.

From cracking competitions to cosmopolitan culture... we make it plain sailing.

www.lerwick-harbour.co.uk/sailing
Scotland is slowly easing out of lockdown and there are still restrictions on travel in place. We strongly advise that you stay abreast of the regional advice relating to Scotland, which may differ from the rest of the UK.

The port is open to vessels and we very much look forward to welcoming you back.

To avoid disappointment, we recommend forward planning for your visit. While local businesses are reopening, some services/facilities are still affected with reduced opening hours and services available.

Skippers are advised to contact Port Control prior to arrival to establish the local situation by telephone to: +44 (0) 1595 69 2991 or email: ptcontrol@lerwick-harbour.co.uk

There are additional steps for yachts arriving from a non-UK port. You must complete a Passenger Locator Form before arriving in the UK. You cannot submit the form until 48 hours before you are due to arrive in the UK. The form will be checked on arrival by a Border Force Official.

The government will use this information to contact you if you, or someone you have travelled with, develops coronavirus (COVID-19) symptoms. You may also require to self-isolate for the first 14 days after on arrival in the UK. The government will also use the information to check that you are self-isolating.

During self-isolation, it may be necessary to have supplies and stores delivered to your vessel.

At the back of this guide is a directory of useful contacts. We recommend you call in advance to check opening times and availability.

There are no Lerwick Boating Club facilities available at this time.

Please take a considered and conservative approach to your visit to minimise the risk of the virus spreading in our local community.
Lerwick is the capital of Shetland and, as the main centre for visiting yachts, it is often the first port of call.

Lerwick Port Control keeps a 24 hour watch on VHF Ch 12 and visiting craft should notify the duty Port Controller on that channel before entering the harbour.

Please note that only one seasonal pontoon is currently deployed at the Small Boat Harbour.

Berthing at a quay wall may be required if the pontoon is occupied. The pontoon will be deployed until September.

Upon arrival in Lerwick Harbour, please contact Port Control to register your vessel. You will receive instructions on how to pay your harbour dues via telephone and card payment.

Yachts arriving from a non-UK port, require to complete a UK Border Force Form.
Step by step:

Complete Passenger Locator Form

Public Health Passenger Locator Form

Use your camera or QR code app on a smart phone to scan.

Or alternatively, visit the website:

https://visas-immigration.service.gov.uk/public-health-passenger-locator-form

> You will need to show a copy of your completed form when you arrive at a UK border, either by printing a copy, or showing it on your phone.

Notify arrival to Port Control (VHF Ch 12, 24 hrs)

You will be asked to provide the following information:

- Yacht Name
- Yacht Length
- No. POB
- Contact phone number and/or email address

Berth allocated by Port Control

Register your vessel

A staff member from Lerwick Port Authority will contact you to complete your vessel registration. Attendance at Albert Building is by appointment only.

At this point you can request connection to shore power, if required.

Lerwick Boating Club club room, shower and laundry facilities are not available at this time.

Call ahead to check any services - see pages 8 and 12
Our helpful staff at Lerwick Port Authority are pleased to assist with all your queries.

**Services available** in town include: Bonded stores, car hire, banks, shops & supermarkets, consular assistance, customs & immigration (Border Force), fuel, sail, electronic & engine repairs, ship chandlers, shipyard, restaurants & bars and tourist information.

**VisitScotland’s Lerwick iCentre** is the ideal location to begin your Shetland adventure, with knowledgeable advisors ready to help you plan your visit and Wi-Fi should you wish to browse.

The centre also stocks a range of Shetland’s finest locally made crafts, from Fair Isle knitting to silver jewellery.

**Discover Living Lerwick** using the GPS facility on your iPhone or iPad, you can find nearby Points of Interest easily. Download the app and learn as you walk around each of the locations and compare the then and now. You’ll be amazed at the wealth of history which surrounds you.
HARBOUR CHARGES

Berthing

The table above details charges applicable for all visiting pleasure yachts not carrying goods or passengers for hire berthed at a pontoon or harbour wall (charges inclusive of VAT).

The tariff is charges as £1.50 per metre for each day or part thereof of which the vessel is in port.

Electricity/Shore Power

Connections are available at pontoons between 0800 - 1700 daily. Where available, connections require a 3-pin 16amp plug which can be purchased from Malakoff. Cables/leads are not supplied by Lerwick Port Authority.

An initial connection fee of £7.50 applies (including units used on first day). Out of hours connections incur a £26.00 charge. The daily charge for units thereafter is £2.50.

www.lerwick-harbour.co.uk/charges
SERVICES AVAILABLE

Services and facilities may be restricted/reduced.

Please call in advance to check availability.

Coastguard
+44 (0) 1595 692976

Diesel/fuel
Marine fuel is available from LHD Marine Supplies Ltd, by telephone to +44 (0) 1595 692379 or by visiting their shop at the Esplanade.

The fuel berth is located outside Albert Building (see map page 4).

If fuel is required outwith normal hours (8am-5pm) there will be a minimum charge of £30 per working hour.

For larger quantities by road tanker, call Highland Fuels Ltd:
+44 (0) 1595 694348

Emergency Services

Ambulance/Fire/Police/Coastguard
DIAL 999

Gilbert Bain Hospital
+44 (0) 1595 743000
Lerwick Health Centre (minor injuries)
+44 (0) 1595 693201

Freight and Mail Forwarding
You must notify our reception in advance with details of the contents of your delivery and intended collection date.

Packages sent without sufficient prior notice or identification may be rejected and returned to sender.

Gas
Camping Gas and Calor Gas can be purchased from Rearo Gas Supplies, Ladies Drive, Staney Hill:
+44 (0) 1595 692807
gas@rearo.co.uk

Rearo Gas Supplies provide Camping Gas and Calor Gas. Butane Gas (blue bottle) and Propane Gas (red bottle) are both available. Empty gas bottles can be exchanged for full ones.

If no empty bottle is available to exchange, Rearo Gas Supplies can supply a bottle. A bottle hire charge applies depending on the size. Contact Rearo to discuss delivery.

Public Toilets and Shower
Located immediately across from pontoons (page 4).

Open 0800–1900hrs daily.

The public shower must be pre-booked via the on-site attendant or by telephone to: +44 (0) 1595 695303

Coastguard
+44 (0) 1595 692976

Diesel/fuel
Marine fuel is available from LHD Marine Supplies Ltd, by telephone to +44 (0) 1595 692379 or by visiting their shop at the Esplanade.

The fuel berth is located outside Albert Building (see map page 4).

If fuel is required outwith normal hours (8am-5pm) there will be a minimum charge of £30 per working hour.

For larger quantities by road tanker, call Highland Fuels Ltd:
+44 (0) 1595 694348

Emergency Services

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Open 0800–1900hrs daily.

The public shower must be pre-booked via the on-site attendant or by telephone to: +44 (0) 1595 695303
SERVICES AVAILABLE

Stores
Tesco Superstore, South Road
> Get Directions

Coop Food Store, Holmsgarth
> Get Directions

Speciality and Fine:
Scoop Wholefoods
+44(0) 1595 695888

Wholesale (cash & carry or delivery):
JW Gray & Co PLC
+44(0) 1595 693749

Hughson Brothers
+44 (0) 1595 693150

Tide Tables
Tide tables are available at
www.lerwick-harbour.co.uk/tide-tables
or print copy from Lerwick Port Authority Reception.

Waste - Catering
Yacht crews arriving from countries outside the European Union* are requested to contact Port Control to arrange disposal of food waste and its packaging. International Catering Waste must NOT be placed in the skips provided.

*The following countries, in addition to EU countries do not produce ICW - Iceland, Andorra, Norway, the Channel Islands, the Isle of Man, and Gibraltar.

Waste - General
Covered waste skips and litter bins are provided at all berths around the Harbour with recycling facilities for glass bottles and aluminium drink cans located on Victoria Pier.

There is no cost for using general waste facilities. Yacht crews are kindly asked to ensure that they only place domestic waste in the waste skips and litter bins provided.

Waste - Oil
Shetland Islands Council provides free waste oil disposal. A waste oil tank with a total capacity of 1,000 litres is located at the Gremista landfill site, Lerwick, four miles from the Town Centre. Collection facilities are not available for this service so yacht crews are asked to note that they will have to arrange their own transport if they wish to use this.

Water
Fresh water is available free of charge on a ‘help yourself’ basis from integral bollards on the floating pontoons or hose pipes located on the pier.

Weather Forecast
Free of charge printout of the latest Met Office 5-day weather forecast is available from reception at Albert Building offices weekdays.

Wi-Fi
Wi-Fi is available at many bars, cafes and restaurants. SIC-GUEST at Shetland Library and Bressay Ferry Terminal.
CUSTOMS & IMMIGRATION

UK Border Force

United Kingdom Border Force combines the responsibilities of the former Customs and Immigration Department.

On arrival in the United Kingdom all vessels arriving from any foreign ports must contact the local Border Force Officer via telephone to: +44 (0) 1595 690614 or mobile no: + 44 (0) 7721 466199.

Alternatively contact Lerwick Port Control office via telephone to: +44 (0) 1595 692991 or VHF 12 & 16 and we will pass your details to the Border Force Officer.

If arriving from outside the EU you must complete form C1331 available from our reception.

If you already have a form C1331 Part 2 on board, from when the vessel left the UK, you should complete section (iii) amending details of persons on board, if necessary, then sign and date the form again.

General Advice is available from:

National Advice Service
+44 (0) 1204 374930
National Yachtline
+44 (0) 845 7231110

Information on sailing your Pleasure Craft to and from the United Kingdom and any relevant notices are available directly from www.hmrc.gov.uk

Visa Requirements are detailed at www.gov.uk/check-uk-visa

Bond Shipments

Yachts and other private craft of less than 40 tonnes register departing on a voyage to a port outside Home Trade limits (Ports between the north bank of the Rover Elbe and the Port of Brest inclusive) are entitled to carry duty-free stores.

The quantity of duty-free stores you can apply for depends on the number of crew/passenger on board, the expected length of the voyage and the amount of surplus stores remaining on board.

Please refer to Section 3 in the following link:


HM Revenue & Customs must give approval both for your entitlement and the quantities requested before any duty-free stores are supplied to your vessel by the supplier.

The bonded stores supplier will deal with the Customs documentation.

If your voyage qualifies, bonded stores are available from Zetland Bonded Services on +44 (0) 1595 693537 or www.zetlandbond.com
BRINGING ANIMALS INTO THE UK

STRICTLY PROHIBITED

LERWICK HARBOUR IS NOT AN APPROVED ROUTE OF ENTRY INTO THE UK FOR ANIMALS/PETS.

For more information please visit:

www.gov.uk/take-pet-abroad

Animals, birds or pets brought to the UK without a British Imports (Rabies) Licence or a British Health Import Licence must always be kept in an enclosed part of the vessel below deck.

Do not let them come into contact with any other animals.

Please also refer to Section 3.9 in this link:


It is advisable to check with the Department for Environment Food and Rural Affairs (DEFRA) Animal Health before bringing in any live animals or birds. DEFRA helpline number:
+44 (0) 8459 335 577.

Any animals or birds, which are kept on board the vessel, must be reported to the National Yachtline (see page 10).

Pet animals may only be imported if they comply with the Pet Travel Scheme (PETS) or are licensed by Animal Health and are quarantined upon arrival.

For further information visit DEFRA website or phone the PETS helpline on +44 (0) 870 241 1710 or email quarantine@animalhealth.gsi.gov.uk.
**DIRECTORY**

**Accommodation**
VisitScotland +44 (0) 1595 693434

**Car/Bicycle Hire and e-bikes**
Bolts Car Hire +44 (0) 1595 693636
Grantfield Garage +44 (0) 1595 692709
Shetland Community Bike Project +44 (0) 1595 690077
Star Rent A Car +44 (0) 1595 692075

**Consulates**
Germany, Dieter Glaser +44 (0) 1595 695956
Sweden, Iain Tulloch +44 (0) 1595 694064

**Dentist**
LIMITED SERVICES/EMERGENCIES ONLY

*NHS Dental Practices:*
Montfield Dental Health Centre +44 (0) 1595 743160
St Olaf Street Dental Surgery +44 (0) 1595 695769

*Private Dental Practices:*
Dental Shetland +44 (0) 1595 695553
Family Dental Clinic +44 (0) 1595 695225

**Divers**
Malakoff Limited +44 (0) 1595 695544
Ocean Kinetics Ltd +44 (0) 1595 696707
Zetland Marine Services +44 (0) 1595 693164

**Laundry**
Manson’s Dry Cleaners +44 (0) 1595 695335

**Opticians**
iCare +44 (0) 1595 693690
Miller Opticians +44 (0) 1595 695516
Specsavers +44 (0) 1595 697820

**Pharmacy**
Boots the Chemists +44 (0) 1595 692619
Freefield Pharmacy +44 (0) 1595 693502
Laing’s Pharmacy +44 (0) 1595 692579

**POLICE - DIAL 101**

**Electronics**
Agmatek Engineering Ltd +44 (0) 1595 690548
D H Marine +44 (0) 1595 690618
Enertec Electrical Services +44 (0) 7751 629223
H Williamson & Sons Limited +44 (0) 1595 880645

**Engineering**
HNP Engineers (Lerwick) Ltd +44 (0) 1595 692493
L & M Engineering +44 (0) 1595 692522
Malakoff Ltd +44 (0) 1595 695544
Ocean Kinetics Ltd +44 (0) 1595 696707
Thulecraft Ltd +44 (0) 1595 692500

**Ship Chandlery**
D H Marine +44 (0) 1595 690618
GTS Central Ltd +44 (0) 1595 696222
LHD Marine Supplies Ltd +44 (0) 1595 692882
Malakoff Ltd +44 (0) 1595 695544
Thulecraft Ltd +44 (0) 1595 693192

**Repairs/Maintenance**
Canvas & Sail Repair 60 North Marine Canvas +44 (0) 1950 460664
+44 (0) 7796 085760
+44 (0) 1595 697146

Services and facilities may be restricted/reduced. Please call in advance to check availability.
Shetland’s coastline offers a varied and rugged landscape to explore, with many sheltered anchorages and berthing options at various locations around the isles:

- Aith
- Baltasound
- Brae
- Bressay of Noss
- Bridge End
- Burravoe
- Collafirth
- Cullivoe
- Fair Isle
- Hamnavoe
- Lerwick
- Mid Yell
- Out Skerries
- Scalloway
- Skeld
- Ulsta
- Vidlin
- Virkie
- Voe
- Walls
- West Burrafirth
- Whalsay
Please dispose of any waste in the yellow skips on Victoria Pier rather than the small public bins.

**Contribute to a Cleaner North Sea!**

Lerwick Port Authority is a signatory to the Shetland Islands Litter Prevention Plan. Figures suggest that over 20,000 tons of marine litter is dumped annually into the North Sea. This makes marine litter one of the worst environmental problems in the North Sea region. The objective of Save the North Sea is to reduce marine litter in the North Sea by changing the attitudes and behaviour of the people using the area. Save the North Sea project has activities in five countries and in Shetland these are undertaken by KIMO International. Further information about the project can be found on their website at:

www.kimointernational.org

**The Blue Flag Campaign**

The Blue Flag is an international award scheme which acts as a guarantee to tourists that a beach or marina they are visiting is one of the best in the world. The Campaign is administered in England by ‘Keep Britain Tidy’ and is managed internationally by the Foundation for Environmental Education (FEE).

**Award Winning Beaches**

Shetland has some beautiful beaches, often enjoyed by locals and visitors. Five of our beaches were awarded Seaside awards, Tresta in Fetlar, Breckon Sands and West Sandwick in Yell, St Ninian's Isle and West Voe both in the South Shetland Mainland. Please help to keep our beaches clean by taking litter home, recycle it or put it in a proper bin. Bag and bin items of sanitary protection, nappies and other plastic products.

www.keepscotlandbeautiful.org